



K24P 3865

Reg. No. :

Name :

I Semester M.Com. Degree (C.B.C.S.S. – OBE – Reg./Supple./Imp.)
Examination, October 2024
(2023 Admission Onwards)
CMCOM01C03 : HUMAN RESOURCE MANAGEMENT

Time : 3 Hours

Max. Marks : 60

SECTION – A

Answer **any five** questions. **Each** question carries **three** marks. (5×3=15)

1. Write a short note on Strategic Human Resource Management.
2. Why Career management is important ?
3. State any five objectives of Industrial Relations.
4. Briefly explain operational, tactical and strategic HRIS systems
5. 'Mentoring is a partnership where an experienced individual, the mentor, guides and supports the personal or professional growth of a less experienced person, the mentee.' Do you agree ?
6. What do you mean by knowledge resources ?

SECTION – B

Answer **any three** questions. **Each** question carries **five** marks. (3×5=15)

7. Explain the drivers of employee engagement in a business organisation.
8. Analyse the role and relevance of trade unions in the contemporary world.
9. Explain major objectives of Human Resource Development.

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10. Compare and contrast domestic and international Human Resource Management.
11. Examine the significance of an effective employee grievance redressal mechanism in maintaining healthy industrial relations.

SECTION – C

Answer **any three** questions. **Each** question carries **ten** marks. (3×10=30)

12. Discuss the characteristics and scope of Strategic Human Resource Management (SHRM).
13. How does effective training contribute to employee performance and overall business success ? Explain.
14. Discuss the role of legislation, negotiation, and conflict resolution strategies in preventing and addressing industrial disputes.
15. Analyse the concept of Quality of Work Life (QWL) and its impact on employee satisfaction and organizational productivity.
16. Critically examine the scope of Human Resource Management (HRM) in modern organizations.