Reg. No. :	
Name :	

I Semester B.B.A./B.B.A.(RTM) Degree (C.B.C.S.S. - O.B.E. - Regular/ Supplementary/Improvement) Examination, November 2023 (2019 Admission Onwards) Core Course

1B01 BBA/BBA(RTM) - PRINCIPLES AND PRACTICE OF MANAGEMENT

Time: 3 Hours

Max. Marks: 40

### PART - A

Answer all questions. Each question carries 1 mark.

 $(6 \times 1 = 6)$ 

- What is meant by management?
- What is planning?
- Define decision making.
- 4. What is non-economic decisions?
- 5. What is meant by delegation?
- 6. Define control.

#### PART - B

Answer any 6 questions. Each question carries 2 marks.

 $(6 \times 2 = 12)$ 

- 7. What are the benefits of work life balance?
- 8. Distinguish between policy and procedure.
- 9. Distinguish between administration and management.
- 10. What are the elements of direction?
- 11. What are the principles of delegation?
- 12. Explain the process of control.
- 13. What are the features of coordination?
- 14. What are the characteristics of decision making?

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# PART - C

Answer any 4 questions, Each question carries 3 marks.

 $(4 \times 3 = 12)$ 

- 15. What are the steps to improve work life balance?
- 16. What are the essentials of an effective control?
- 17. What are the importance of directing?
- 18. What are the functions of staffing?
- 19. What is decentralization? What are its advantages?
- 20. What are the features of organizing?

## PART - D

Answer any 2 questions. Each question carries 5 marks.

 $(2 \times 5 = 10)$ 

- 21. What are the steps in planning?
- 22. Distinguish between a formal and informal organization.
- 23. What are the techniques of control ? Explain. 24. What are the components of work life balance?