Reg. No.: .....

IV Semester B.B.A. Degree (CBCSS – OBE – Regular/Supplementary/ Improvement) Examination, April 2024 (2019 to 2022 Admissions) Core Course

4B08BBA : OPERATIONS MANAGEMENT

Time: 3 Hours

Max. Marks: 40

#### PART - A

Answer all questions. Each question carries 1 mark.

 $(6 \times 1 = 6)$ 

- 1. What is plant layout?
- 2. Distinguish between production management and operations management.
- 3. What is an Enterprise Resource Planning (ERP) System?
- 4. Define Work Measurement.
- 5. What is meant by EOQ ?
- 6. Write a short note on FSN Analysis.

#### PART - B

Answer any 6 questions. Each question carries 2 marks.

(6×2=12)

- 7. What are the 5 M's in production management?
- 8. Write a short note on different types of plant layout in a production facility.
- 9. What is a production system? Explain different types of production systems.
- 10. What is meant by scheduling? Explain the different types of scheduling.
- 11. What is motion study? List out the benefits of motion study.

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- 12. What is re-order point? How it is computed?
- 13. What is Safety Stock? How it is fixed?
- 14. What is green manufacturing?

# PART - C

Answer any 4 questions. Each question carries 3 marks.

 $(4 \times 3 = 12)$ 

- What is Plant Location? Explain major factors influencing the Plant Location Decision.
- Write a short note on the importance of production planning and control in a manufacturing organization.
- 17. Briefly explain the principles of Material Management.
- What is inventory management? Briefly explain the different methods of inventory management.
- Critically evaluate the JIT inventory management technique.
- 20. Write a short note on any three quality improvement techniques.
- 21. Write a short note on different kinds of material handling equipment.

## PART - D

Answer any 2 questions. Each question carries 5 marks.

 $(2 \times 5 = 10)$ 

- Define Production Management. Briefly explain the functions of Production Management.
- Briefly explain the different elements involved in the production planning and control process.
- What is Maintenance Management? Briefly explain different kinds of maintenance strategies used for maintenance of assets.
- Write an essay on different quality control techniques used in production management.