

Reg.	No.	:	

Name:

IV Semester B.B.A./B.B.A.(T.T.M.)/B.B.A.(R.T.M.) Degree (CBCSS – Reg./Sup./Imp.) Examination, April 2020 (2014 Admn. Onwards) Core Course 4B07BBA/BBA(TTM)/BBA(RTM) : MARKETING MANAGEMENT

Time: 3 Hours Max. Marks: 40

Answer all questions. Each question carries $\frac{1}{2}$ mark.

- 1. What is market segmentation?
- 2. Define push strategy.
- 3. What do you mean by brand loyalty?
- 4. Define product.

 $(4 \times \frac{1}{2} = 2)$

Answer any four questions. Each question carries 1 mark.

- Explain PLC.
- 6. What do you mean by recall test?
- 7. Who are closers?
- 8. Expand DAGMAR.
- 9. What do you mean by price skimming?
- 10. Define telemarketing.

 $(4 \times 1 = 4)$

Answer any six questions. Each question carries 3 marks.

- 11. Explain different types of advertisement media.
- 12. Distinguish between brand and trade mark.

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- 13. What are the limitations of sales promotion?
- 14. Explain any four retail formats.
- 15. What are the functions of a sales person?
- 16. What do you mean by sales promotion? Explain its functions.
- 17. What are the different types of pricing methods?
- 18. Explain the scope of advertisement.

 $(6 \times 3 = 18)$

Answer any two questions. Each question carries 8 marks.

- 19. Discuss various methods of measuring effectiveness of advertising.
- 20. Define advertisement. Explain its merits and demerits.
- 21. What do you mean by media planning? Explain its process.

 $(2 \times 8 = 16)$