



K17P 1386

Reg. No. : .....

Name : .....

**Third Semester M.Com. Degree (Reg./Suppl./Imp.)  
Examination, November 2017  
(2014 Admn. Onwards)  
COM 3C15 : HUMAN RESOURCE MANAGEMENT**

Time : 3 Hours

Max. Marks : 60

SECTION – A

Answer **any four** questions in this Section. **Each** question carries **1** mark for part (a), **3** marks for part (b) and **5** marks for part (c).

1. a) Define HR Planning.  
b) What are the types of HR Planning ?  
c) What are the need and importance of HR Planning ?
2. a) What is 360° of performance appraisal ?  
b) What are the differences between job evaluation and performance appraisal ?  
c) What are the importance of performance appraisal ?
3. a) What do you mean by TQM ?  
b) What are the differences between training and development ?  
c) What are the various methods of training to employees in the organization ?
4. a) What is grievance ?  
b) What are the causes of grievances ?  
c) What are the procedures of grievance handling ?
5. a) What do you mean by HR Audit ?  
b) What are the importance of HR Audit ?  
c) What are the various methods of HR Audit ?

P.T.O.



- 6. a) Define procurement.
- b) What are the differences between job analysis and job design ?
- c) What are the various methods of job design ?

SECTION – B

Answer the following questions. **Each** question carries **12** marks.

- 7. a) What are the various methods of performance appraisal ?

OR

- b) Explain the emerging issues in HRM.

- 8. a) What are the scope of HRM ?

OR

- b) What is discipline ? Explain the importance and suggestion scheme in organization.